



The Right Call for Workplace Injuries



- ▶ Cost Effective
- ▶ Produces Impressive Results
- ▶ Makes Good Business Sense

1-888-817-9282

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The Role of Our Triage Nurses

Unlike nurse case managers, our triage nurses get involved at the front end of the workers' compensation process.

Our Triage Process

When an injured worker calls, our triage nurses assess the injury over the phone. Based on treatment protocols and sophisticated algorithms, nurses systematically identify the right course of treatment and refer the employee to the most appropriate level of care—such as an ER or clinic—or they provide simple first aid or self-care guidelines.

- **A Win-Win Approach.** Employers experience bottom-line savings and send a clear message to their workforce—that they care about employee health and safety.
- **Personalized & Compassionate.** Our nurses listen closely to the nature of each injury and focus on an employee's unique medical needs.
- **Medical Decisions by Medical Professionals.** Rather than your worksite supervisors, our trained nurses make the medical decision on where to send injured employees for care.

Our Injury Hotline

Our Injury Hotline is dedicated to facilitating the highest quality of care, and our medical team leads the industry in terms of defining the standards for occupational injury triage.

We deliver significant value to our customers:

- **Simple & Easy.** Pick up the phone and dial—it's that easy.
- **Always On Call.** 24 hours a day, 7 days a week—perfect for organizations with employees working around the clock.
- **Comprehensive Injury Report.** We gather comprehensive injury information and forward injury reports to your contacts.
- **Savings & Results.** Many customers have experienced over 100 percent return on investment within the first year.

The "Right Call" for workplace injuries

Within minutes of an injury, our triage nurses make important medical decisions that optimize care for injured workers.

Right Time

Responding on the "Day of Injury," we leverage the earliest, most critical point at which to influence costs, outcomes, and employee satisfaction.

Right Care

Listening to the nature of each injury, our nurses refer employees to the most appropriate, cost effective level of care – whether ER, clinic, or first aid.

Right Results

From dramatic savings to employee satisfaction, we positively impact workers' compensation results. Our customers have experienced an impressive return on investment within the first year.

Take a Closer Look

Make the "Right Call" now and we will provide you with a complimentary cost benefit analysis. Company Nurse will improve employee satisfaction, as well as your bottom line.

[TOP](#)

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